



INTERCONTINENTAL[®]
NEW YORK BARCLAY

REST ASSURED. MEET WITH CONFIDENCE.

Our utmost priority and responsibility as part of your hospitality family is to protect and serve both our guests and staff. The Barclay Pledge is our promise to you that we are taking precautionary measures to ensure you can meet and travel safely.

- **Social distancing** at check-in with partition between our agents and guests with 6ft markers on the floor for spacing.



- To protect New York's successful containment of COVID-19, anyone arriving to the state must complete the [Traveler Health Form](#) and conduct a 14-day quarantine if returning from a state or country listed on the [travel advisory website](#).
- In accordance with local regulations, a face covering over your nose and mouth is required by law while in public areas.
- Hand sanitizer stations will be placed throughout public spaces and meeting room floors, along with product availability in-room. A cell phone sterilization station will also be available.
- High-touch public spaces (lobby, elevators, bathrooms, meeting space, etc.) will have **increased frequency** of our normal cleaning schedule per day and during peak times.
- Higher air quality control will be monitored with increased air filter replacements and cleaning.
- Superior cleaning products with a greater concentration of bacteria-killing ingredients (per CDC guidelines) will be used in all guestrooms and public spaces to ensure we are exceeding our IHG Way of Clean cleanliness standards.
- **IHG Way of Clean** – developed in 2015 in partnership with [Ecolab](#) and [Diversey](#) is now being expanded with additional COVID-19 protocols & best practices by working closely with the world-renowned [Cleveland Clinic](#).
- [IHG Clean Promise](#) - we're committed to high levels of cleanliness. That means clean, well maintained, clutter free rooms that meet our standards.
- Team members in contact with guests will wear personal protective equipment (PPE):



- Telemedicine available without having to leave the comfort of your own room - **rest assured** you will be taken care of.
- Bespoke in-room work out package available to exercise your mind & body without having to leave your room.
- IHG presents **Meet with Confidence** to provide safe and creative event packages with modified meeting room capacities, custom seating diagrams, technology solutions and physical distancing guidelines.

