



INTERCONTINENTAL.  
NEW YORK BARCLAY

## REST ASSURED. MEET WITH CONFIDENCE.

Our utmost priority and responsibility as part of your hospitality family is to protect and serve both our guests and staff. The Barclay Pledge is our promise to you that we are taking precautionary measures to ensure you can meet and travel safely.

- The hotel continues to follow and remains compliant with prevailing NY State provisions as well as CDC recommendations.
- New York City requires customers and staff 12 years of age and older to be vaccinated against COVID-19 (at least one dose) in order to enter restaurant, fitness center and event space. For more info, visit [nyc.gov/keytoNYC](https://nyc.gov/keytoNYC).
- Guests and staff are encouraged to wear face coverings in all indoor areas, regardless of vaccination status.
- Hand sanitizer stations are located throughout public spaces and meeting room floors.
- High-touch public spaces (lobby, elevators, bathrooms, meeting space, etc.) have increased frequency of our normal cleaning schedule per day and during peak times.
- Higher air quality control is enforced and monitored with increased air filter replacements and cleaning.
- Superior cleaning products with a greater concentration of bacteria-killing ingredients (per CDC guidelines) is used in all guestrooms and public spaces to ensure we are exceeding our IHG Way of Clean cleanliness standards.
- IHG Way of Clean – developed in 2015 in partnership with [Ecolab](#) and [Diversey](#) is now expanded with additional COVID-19 protocols & best practices by working closely with the world-renowned [Cleveland Clinic](#).
- [IHG Clean Promise](#) - That means clean, well maintained, clutter free rooms that meet our standards.
- Telemedicine available without having to leave the comfort of your own room - rest assured you will be taken care of.
- Digital menus readily available on your own device with a scan of a QR code for both [Mini-Bar](#) and [The Parlour Restaurant & Bar](#).
- Banquet and Catering meals available pre-packaged, plated or buffet with attended service.
- IHG presents [Meet with Confidence](#) to provide safe and creative event packages available with modified meeting room capacities, custom seating diagrams, technology solutions and physical distancing guidelines.

