



INTERCONTINENTAL.
NEW YORK BARCLAY

ACCESSIBILITY PACK



InterContinental New York Barclay

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Dear Sir, Dear Madam,

Thank you very much for your interest in the InterContinental New York Barclay. We are pleased to offer you the following information that will be useful for the preparation of your stay with us.

Arrival at the hotel

- The main entrance of the hotel is at 111 East 48th street. In front of the hotel there are 3 main doors (50 inches) with a ramp accessible for wheelchairs. The 2 sensor doors and one revolving door all have a slowdown function if necessary
- We have valet parking at your disposal (daily rate), separate of the hotel, on reservation only and based on availability
- Our Concierge team is at your disposal to order a car service or Taxi which meets all the accessible requirements you might need. Wheelchair accessible sprinter vans are available upon request, which come equipped with a lift. The vans generally can fit at least 5 passengers including the wheelchair passenger
- For any requests/questions, please feel free to reach out to: TheBarclay.Concierge@ihg.com
- Our reception staff remains at your disposal 24/7 if you need any help with your luggage or orientation within the hotel

Welcome and reception

- 3 Reception desks (Front desk) are situated in the hall of the hotel, on the right side when entering the hotel, just facing the main lobby
- 1 Guest Relations desk can be found on the left side of the Front desk (carpet)
- 1 Concierge desk, situated by the Guest relations. On the left side of the Front desk (carpet)
- Lobby: Marble floors and rugs; the upper floors have carpeting
- 3 elevators located on the left of the Guest Relations/Concierge desk:
 - To your left there are 3 accessible elevators. These elevators serve the Lobby floor, mezzanine (ballrooms) upper floors and Penthouse – Tiled floor
 - By the main stair case, on the first floor, there are 3 elevators that serve mezzanine (ballrooms) and upper floors – Tiled floor
 - No elevator is equipped with a vocal announcement system that informs you about the level you are. It does however, have large touch buttons (with braille). To select the floor, the room key accessed is necessary. The key can be used to reach all floors
 - During your check-in at the Reception desk, ask us about safety instructions, assistance needed during an evacuation or any other urgent matter. Our staff is at your entire disposal for assistance, information and tips



Other services

- Our Guest Relations team is at your service for ordering and delivering newspapers to your room on a daily basis if requested
- Everyday newspapers are at your service in the Lobby and in the Club InterContinental Lounge
- In-room wake-up call. You can demand a wake-up call at the Reception, call our Exceptional services or program it yourself on the digital clock on your nightstand by holding down the snooze button and selecting the time
- Free WiFi throughout the entire hotel
- Gym located on the 3rd floor
- Business Center located on the 3rd floor
- ATM in lobby

Restrooms

- In the lobby of the hotel:
 - A unisex accessible restroom is located under the grand stair case, equipped with a raised toilet and grab bars
 - The restrooms in the Club InterContinental Lounge offers one accessible restroom, equipped with a raised toilet and grab bars.
- On the ballrooms floor (1st floor):
 - There are 2 separated restrooms: 1 for females, 1 for males.
 - Each restroom has 8 regular stalls and one ADA stall
- Every restroom in the public areas are tiled

Taxi

- Taxi stops right in front of the main entrance of the hotel, the doorman is more than happy to call one for you
- Our Concierge team can order a car service or Taxi which meets all the accessible requirements you might need

Rooms and suites

- From the 3rd to the 15th floor, access via all the elevators
- Tiled and carpeted floors in the room and bathroom



Rooms and suites adapted to people with reduced mobility

- Every floor has at least 3 accessible rooms (except for the 3th floor where there is only 1), with a total of 34 accessible rooms and 3 suites

- ADA room/suite types with square footage

Type	Rooms	Square footage
Superior Queen ADA	1557	318 sf
Deluxe Double ADA	432, 532, 632, 732, 832, 915, 1015, 1532	319-328 sf
King Accessible	344, 415, 444, 515, 544, 615, 644, 715, 744, 815, 844, 932, 944, 1032, 1044, 1115, 1132, 1144, 1215, 1232, 1244, 1415, 1432, 1444, 1544	328-347 sf
2Bay Suite ADA	1138	549 sf
3Bay Suite ADA	1452	746 sf
Presidential ADA King	1556	583 sf

- Every accessible room or suite is a connecting room to a double or king room.
- Every accessible room is close by the elevator, except for the suites.
- In the accessible rooms
 - Entrance door: 36 inches
 - Connecting door: 36 inches
 - Extra spyhole in the entrance door at adjusted height
 - Adapted height of the wardrobe
 - Snacks and drinks located on the desk and minibar
 - Phone with emergency button.
 - Tiles in entrance, carpet in bedroom area
- In all the rooms
 - Braille number on the doors
 - Communication equipment for the hearing and sight impaired upon request
 - Audible and visible alarms
- In the accessible bathrooms
 - Entrance bathroom door: 36 inches
 - Wheelchair accessible shower
 - Roll-in shower with moveable, adjustable seat and grab bars
 - Adapted showerhead and moveable handheld showerhead
 - Adapted sink
 - Raised toilet (17.5 inches) with grab bars
 - Tiles in bathroom
- Vibrating alarm to be placed under the pillow upon request
- If you require more space in the room, we can remove furniture from the room. Please contact the Reservations department before your arrival or the Floor Service upon arrival to reorganize the furniture



Business Center

- Located on 3rd floor, next to Fitness
- Access through the elevators from the East side – lobby level. On your right upon exiting the elevator
- Use of the Business Center and Internet access is free
- 2 PCs (1 windows, 1 apple) and 1 printer
- Assistance from the Front office and/or Concierge if needed

Fitness Center: TechnoGym

- Located on 3rd floor, next to Business Center
- Access to the Fitness:
 - On your right after exiting the elevator
 - Access with room key, open 24/7
- Flooring:
 - Parquet in the Fitness
 - Rubber tiling in exercise area
- Cardio equipment:
 - Treadmill x 5
 - Elliptical Trainer x 3
 - Stationary Bike x 3
- Weight-training equipment:
 - Rowing machine x 1
 - Leg Extension x 1
 - Leg Curl x1
 - Chest Press x1
 - Arm Curl x 1
 - Pectoral Machine x 1
 - Vertical Traction x 1
 - Muscle-building apparatus with a dual adjustable double pulley x 1
 - Free Weights from 5 lb up to 50 lb
- Exercise area & accessories:
 - Exercise bands (10-50lb) / Bosu Balance Trainer/ Gymballs / Medicine balls (8 up to 10 lb) / Exercise Wheel / Massage Bar/ Mat / Yoga Mat
- Services (free for you to use):
 - Towels / water dispenser with cups / fruit infused water / fresh fruit / disinfecting wipes / hand sanitizer / earphones / magazines / newspaper / scale / clock
- Satellite television
- Information: Safety Instructions
- Red emergency phone with direct link to the Reception
- 2 emergency pull cords for help



Club InterContinental® Lounge

- Lobby floor level
- Access through the lobby by the main entrance
- Carpeted floor in the sitting area of the Lounge and marble floor in the buffet.

The Parlour Restaurant and Bar

- Located in the Lobby, ground floor, accessible for wheelchairs (on the left side of the Restaurant)
- Carpeted floor
- Marble floor in the Buffet area and around the bar
- Table service
- Our staff remains at your entire disposal if you need any assistance, tips or presentation of the menu

Meeting Rooms

- The Gallery, Grand Ball room, Empire ballroom, Astor Suite, Rockefeller Suite, Morgan Suite and Vanderbilt Suite are situated on the Mezzanine level, with access via the grand staircase and all elevators. Carpeted floor in the hallways and in the meeting rooms. Men's/Women's bathrooms on the same level
- Barclay Salon and Salon I are situated in the lobby level

All Ballrooms except Barclay Salon

- Mezzanine & 2nd floor
- Access through the elevators
- All Carpet floors
- Banquet Service
- 2 separated restrooms for Females and Males. Each Restroom has 8 regular stalls and one ADA stall
- Our staff remains at your entire disposal if you need any assistance

Barclay Salon

- Lobby floor by the grand staircase
- Access via elevators
- Carpet floor
- Accessible bathroom
- Our staff remains at your entire disposal for any assistance, tips or presentation of the menu



In case of emergency

- During your stay you can reach all of our teams from your room by pressing the emergency button on the telephone in your room
- Reminder in case of an evacuation:
- Our accessible rooms are SWA rooms, Secured Waiting Areas, while waiting for evacuation by the Parisian Fire Brigade. They are equipped with a fire sound alarm system, a strobe emergency light and a communication system linked to the Front Desk teams
- All the elevators will be halted on the ground floor
- All accessible guests will be attended to promptly
- Audible fire alarm and visual fire alarms

Assistance or other information

- For any help before the day of your arrival, please address your request to Barclay@ihg.com
- For any assistance or other useful information during your stay, please contact our Manager on Duty on the number 3214 from the telephone in your room

Our handicap policy

We are committed to the equality of the rights and opportunities of our guests and employees. With over 93 years of history and a lot of experience in service, we have developed a culture of willingness to respond quickly and efficiently to any demand of our clients, whatever they may be. This culture also entails to identify and answer to the specific needs of our disabled guests.

We commit ourselves to providing a high level of service, if you have comments or other suggestions; we thank you in advance to address these to our Barclay team: Barclay@ihg.com

We hope that this information will be useful for the smooth organization of your stay at the InterContinental New York Barclay and we remain at your service for any further information.

We look forward to welcoming you and offering you the sentiment of a unique experience in New York City.

A handwritten signature in black ink, appearing to read 'Sofia' with a stylized flourish.

Sofia L. VANDAELE
General Manager